

BEFORE THE FORUM
FOR REDRESSAL OF CONSUMER GRIEVANCES
IN SOUTHERN POWER DISTRIBUTION COMPANY OF A.P LIMITED TIRUPATI

On this the 31st day of May' 2023
C.G.No.52/2022-23/Tirupati Circle

Present

Sri. K. Ramamohan Rao

*Chairperson (I/c) &
Member (Finance)*

Sri. S.L. Anjani Kumar

Member (Technical)

Smt. G. Eswaramma

Independent Member

Between

V.Sogan Babu & others,
Irugupalem (P),
Satyavedu (M),
Chittoor Dt.

Complainant

AND

1. Deputy Executive Engineer/O/Nagalapuram
2.Executive Engineer/O/Puttur

Respondents

ORDER

1. The complainant Mr.V.Sogan Babu and 3 others of Irugulam (V) of SC Colony have given a representation during Vidhyuth Adalath conducted by this forum on 11.8.2022 stating that the 11KV line is passing through their houses and due to these 11KV lines, electrical accidents may occur to human beings. Hence requested the department to resolve their grievance. But the department not resolved their grievance. Hence requested the forum to resolve their grievance.
2. The case was registered as C.G.No.52/2022-23/Tirupati Circle and sent to respondents for written submissions
3. Respondent.No.2 submitted written submission stating that Sri V. Sogan Babu & Others of Irugulam (V) Sathyavedu (Mandal) of Operation Section Cherivi filed a complaint during Special Vidyuth Adhalath conducted on 11.08.2022 regarding shifting.of 11KV Lines at Irugulam (V).

After inspection of existing 11KV Line passing through the consumers house plots, an estimate was prepared for shifting of 11KV Lines and

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the same was submitted to higher authorities vide WBS No. D-2022-05-03-11-05-006, awaiting for sanction and as per APERC norms the work will be completed after payment of shifting charges only. Hence requested to close the case.

4. Personal hearing through video conferencing was conducted @ 11.30A.Mon 13.12.2022. EE/O/Puttur, Dy.EE/O/Nagalapuram present on behalf of respondents and Complainant absent.

The EE/O/Puttur has stated that, the said work will be completed before 15.1.2023 after sanction of the estimate and also as per APERC norms the work will be completed after payment of shifting charges. Hence requested to close the case.

5. This forum orally informed the respondents to look into the matter, advised to re-inspect the field and also advised to prepare the estimate as per the field position to take up the work.

6. The Respondent.No.2 has again submitted additional written submission on 15.5.2023 stating that as per the oral instructions of this forum, the Dy.EE/O/Nagalapuram again inspected the field and informed that estimate was sanctioned vide San.No. SE/O/TPT/DC/No.18/23-24 dt: 21.04.2023(vide WBS No.D- 2022-05-03-11-05-006). The same was intimated to the complainant, after payment of shifting charges the work will be completed. Hence requested to close the case.

7. Point for determination is whether it is possible to shift the electrical lines passing through the complainant and others houses or not?

Clause.5.4.1.4 read with 5.3.4 of GTCS is as follows:

Cl. 5.4.1.4:“The service line once laid shall not be transferred or shifted from one place to another except with permission of the Company. If a consumer desires to have the position of the existing service line altered the Company will take action for shifting of service in possible cases subject to the provisions in 5.3.4.

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5.3.4 Charges for shifting of service:

The estimate for shifting the existing service will cover the following items as chargeable to the consumer:

- i. *Dismantling charges at the old site;*
- ii. *Transport charges from the old site to the new site.*
- iii. *Re-erection charges at the new site;*
- iv. *Depreciation on the old materials if any not reused at the site; overhead charges;*
- iv. *Cost of new materials if required; and Cost of irretrievable materials.*

The consumer shall pay the above charges included in the estimate in advance before taking up shifting operations.

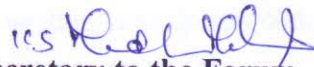
8. In accordance with the provisions contained in Clause. 5.4.1.4 read with Clause.No.5.3.4 of General terms and conditions of supply as approved by the Hon'ble Commission, the consumer is liable to pay the shifting charges. If he is willing to bear the line shifting charges, after approval of estimate only.
9. There are no merits in the complaint to resolve the grievance by this forum. The respondents correctly sanctioned the estimate under DC works and the complainant is liable to pay the DC works estimate cost to take up the shifting of the 11KV line work at an early date to avoid electrical accidents to the human beings. The point is answered accordingly.
10. Accordingly the complaint is disposed off.

Sd/-
Member (Technical)

Sd/-
Independent Member

Sd/-
Chairperson (I/c)

Forwarded By Order


Secretary to the Forum

This order is passed on this, the day of 31st May '2023

If aggrieved by this order, the Complainant may represent to the Vidyut Ombudsman, Andhra Pradesh, 3rd Floor, Sri Manjunatha Technical Services, Plot No:38, Adjacent

to Kesineni Admin Office, Sri Ramachandra Nagar, Mahanadu Road, Vijayawada-520008, within 30 days from the date of receipt of this order.

To

The Complainant

The Respondents

Copy to the Nodal Officer (Chief General Manager (O&M)/ Operation)/ CGRF/ APSPDCL/Tirupati.

Copy Submitted to the Vidyut Ombudsman, Andhra Pradesh , 3rd Floor, Sri Manjunatha Technical Services, Plot No:38, Adjacent to Kesineni Admin Office, Sri Ramachandra Nagar, Mahanadu Road, Vijayawada-520008.

Copy Submitted to the Secretary, APERC, 11-4-660, 4th Floor, Singareni Bhavan, Red Hills, Lakdikapool, Hyderabad- 500 004